

Appendix 2
Food Safety Service Plan: Reactive Activity

Reactive Tasks	Level of activity		Risk Monitoring
	Predicted Activity 2020-21	Recorded activity 1 April 2019 – 31 January 2020	RAG Status
Complaints and service requests about food and about/from food businesses ¹	550	517	GREEN
FHRS re-score requests	30	26	GREEN
Food, water and environmental samples taken	25	0	AMBER
Infectious disease control - notifications of food-borne/food poisoning illnesses	80	56	GREEN
FSA food alerts for action	2	3	GREEN